



**County of Los Angeles – Department of Mental Health**

**Service Area 7 Administration**

**Adult System of Care**

**Quality Improvement Committee**

**December 9, 2014**

**Providence Community Services**

**21520 South Pioneer Blvd., Suite 110**

**Hawaiian Gardens, California 90716**

**(562) 865-3644 (Main Number)**

**1:00 PM-3:00 PM**

**AGENDA**

- |   |                             |
|---|-----------------------------|
| I. Welcome, Introductions Join the Potluck Festivities              | Lupe Ayala                  |
| II. Review & Approval of Minutes                                    | Kari Thompson               |
| III. Cultural Competency Update                                     | Dr. Marc Borkheim           |
| IV. Provider of the Month – Providence FSP                          | Karen Woo                   |
| V. Department of Mental Health Update<br>Quality Improvement Update | Lupe Ayala                  |
| VI. Quality Assurance Update  | Kari Thompson/Misty Aronoff |
| VIII. Quality Improvement Committee<br>Announcement                 | Lupe Ayala                  |

**Agenda items are limited to 10 minute presentations**

**Service Area 7 Quality Improvement Committee is Dark in January  
Next QIC is February 10, 2015**

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH  
SERVICE AREA 7  
QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes**

<b>Type of Meeting:</b>	<b>SA 7 QIC</b>	<b>Date:</b> 12/9/14	
<b>Place:</b>	<b>Providence Community Services 21520 Pioneer Blvd. Suite 110 Hawaiian Gardens, CA 90716</b>	<b>Start Time:</b>	<b>2:00 PM</b>
<b>Chairpersons:</b>	<b>Lupe Ayala Kari Thompson</b>	<b>End Time:</b>	<b>4:00 PM</b>
<b>Members Present:</b>	Kari Thompson; Misty Aronoff; Hsiang-Hsu; Adrian Chavez; Alma Bretado; Jen Christy; Mike Olsen; Marc Borkheim; Jennifer Mitzner; Marishia Jones; Joyce Toledo; Michele Barrajas-Sanchez;		
<b>Agenda Item &amp; Presenter</b>	<b>Discussion and Findings</b>	<b>Decisions, Recommendations, Actions, &amp; Scheduled Tasks</b>	<b>Person Responsible</b>
<b>Welcome &amp; Introductions</b>	Meeting was called to order at 2:00PM Introductions were made and Lupe invited all to join the potluck festivities		Lupe Ayala
<b>Review &amp; Approval of Minutes</b>	November meeting was MHSIP survey training  Vote was taken to move the meeting to the 3 <sup>rd</sup> Tuesday of the month	QIC meeting will now take place the 3 <sup>rd</sup> Tuesdays of each month	Kari Thompson
<b>Provider of the Month</b>	Providence Community Services – FSP Program was presented by Karin Woo, MFT Program overview and referral process		Karin Woo, MFT PCS - FSP Program Director

<b>Quality Improvement Update</b>	*Test Call Project – August 2015 *MHSIP		Lupe Ayala
<b>Cultural Competency</b>	Data collection in service area coming - CRD workgroup forming – new grant to look at these reports		Dr. Marc Borkheim
<b>Audit Updates</b>	Auditor Controller Office contacting providers soon		Kari Thompson
<b>Adjournment and Next Meeting Information</b>	Next meeting Feb. 17 <sup>th</sup>		Kari Thompson

Respectfully Submitted,

Lupe Ayala & Kari Thompson  
QIC Co-Chair QIC Co-Chair